

Appendix

Cultural intelligence Questionnaire (CQ)

Metacognitive CQ

1. I am conscious of the cultural knowledge I use when interacting with people with different cultural backgrounds.
2. I adjust my cultural knowledge as I interact with people from a culture that is unfamiliar to me.
3. I am conscious of the cultural knowledge I apply to cross-cultural interactions.
4. I check the accuracy of my cultural knowledge as I interact with people from different cultures.

Cognitive CQ

1. I know the legal and economic systems of other cultures.
2. I know the rules (e.g., vocabulary, grammar) of other languages.
3. I know the cultural values and religious beliefs of other cultures.
4. I know the marriage systems of other cultures.
5. I know the arts and crafts of other cultures.
6. I know the rules for expressing nonverbal behaviors in other cultures.

Motivational CQ

1. I enjoy interacting with people from different cultures.
2. I am confident that I can socialize with locals in a culture that is unfamiliar to me.
3. I am sure I can deal with the stresses of adjusting to a culture that is new to me.
4. I enjoy living in cultures that are unfamiliar to me.
5. I am confident that I can get accustomed to the shopping conditions in different cultures.

Behavioral CQ

1. I change my verbal behavior (e.g., accent, tone) when a cross-cultural interaction requires it.
2. I use pause and silence differently to suit different cross-cultural situations.
3. I vary the rate of my speaking when a cross-cultural situation requires it.
4. I change my nonverbal behavior when a cross-cultural situation requires it.
5. I alter my facial expressions when a cross-cultural interaction requires it.