

Appendix 1

Questionnaire prepared for collecting students' views and telephonic interviews were conducted since the students were still in lockdown

Q No 1. Tell me briefly about your experience using social media for English language learning during COVID19?

Q No 2. Do you think you improve your reading skill by using *Whatsapp* during covid 19? How / Why? Please explain with examples.

Q No 3. How do you find *Whatsapp* good for English writing skills during the pandemic?

Q No 4. Do you think *Whatsapp* is a better platform for interaction with fellows and teacher?

Q No 5. Do you think *Whatsapp* improved your academic performance during pandemic?

Q No 6. Why did you feel confident when you used *Whatsapp* for learning English during pandemic?

Q No 7. What's your perception about learning English before COVID and using *Whatsapp* platform during pandemic? How /Why?

Q No 8. How did *Whatsapp* posts/shared material help you in learning English language?